

At the speed of innovation



The new digital world changes business models rapidly, and companies today need to adjust and transform their IT management in accordance with these dynamics. Outdated IT environment coupled with multiplying amount of data and the increasing pace of technology innovation makes the transition to new IT operating models with well integrated processes and tools extremely complex and time-consuming. Many companies lack a blueprint for how IT technology and tools need to interconnect in order to build an effective IT function capable of complete digital transformation support.

Reksoft possesses the expertise in solving customers' diverse architectural challenges using IT4IT™ Reference Architecture. We assist in designing and launching IT operating models that align people, processes, and technology with the business strategy, so enterprises can deliver value to their customers and drive internal digital changes.

The value of Reksoft's IT4IT consulting program includes the following:



better alignment of IT with the business priorities



improved IT efficiency and agility



significant cost savings in IT



effective management of IT services delivery and quality



optimized investments in new IT services by better insight into the capabilities of current information systems



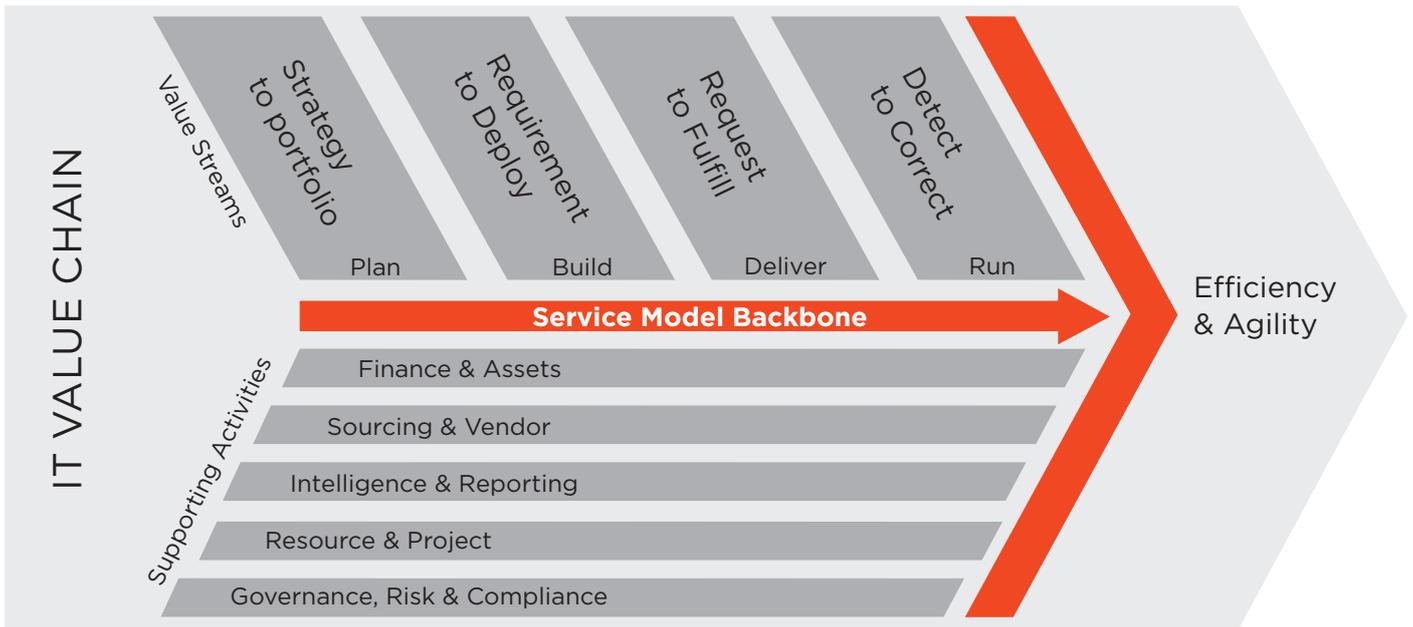
continuous improvement of IT services



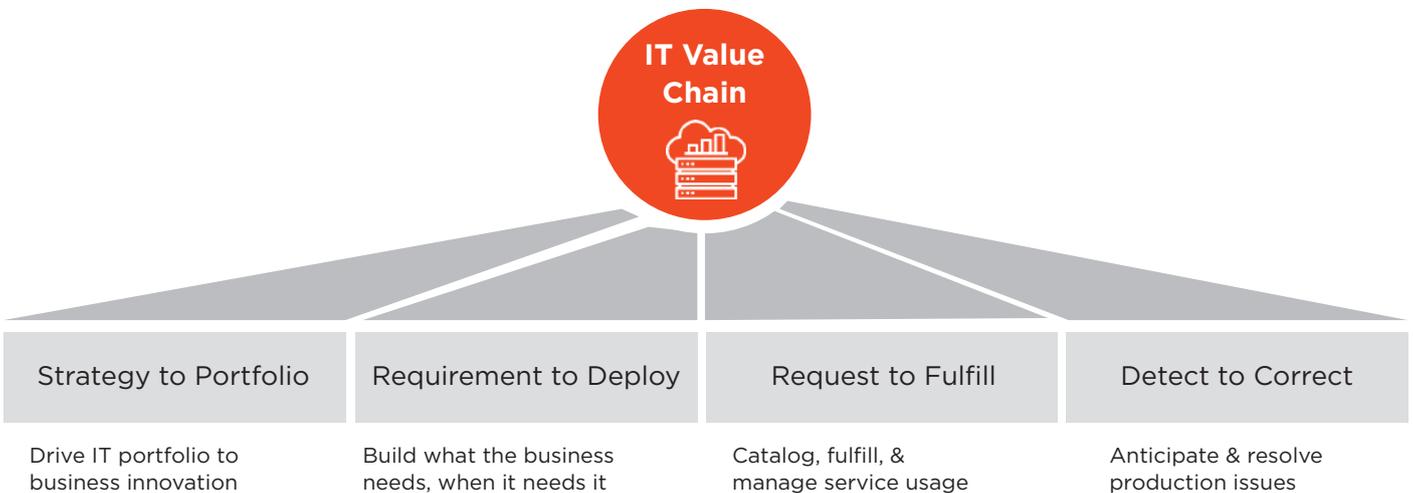
improved quality and speed to market for new products and services

What is IT4IT?

IT4IT is a modern framework developed by The Open Group in collaboration with the industry's leading companies. It provides the reference architecture for managing digital enterprise to maximize innovation and business value from IT. In addition to the architecture, IT4IT includes an operating model that is based on a value chain concept independent of the applied tools and development models.



The goal of the IT4IT standard is to guide the improvement of the entire IT management capability of an enterprise using a value chain approach. The focus is placed on improving the system as a whole rather than specific processes, tools or elements.



The IT4IT reference architecture consists of four value streams.

- 1. Strategy to Portfolio (Plan).** The value stream consists of strategic initiatives, service portfolio linked to the business demand for services, as well as the selection of mission critical services.
- 2. Requirement to Deploy (Build).** The value stream covers planning, designing, development and deployment of IT services.

- 3. Request to Fulfill (Deliver).** The value stream focuses on fulfilling the consumer needs. It covers the provision of services to customers and customer support, as well as evaluates the service usage, costs and ratings.
- 4. Detect to Correct (Run).** The value stream focuses on assurance of the proper execution of services and drives continuous services improvement. It includes initiatives addressing detection of incidents, correct diagnostics, change management and problem resolution.

IT4IT is not a replacement for other architectural frameworks such as ITIL and TOGAF, but rather an add-on integrating them into a holistic model for the IT value chain.



IT4IT IS AN INDISPENSABLE TOOL FOR ENTERPRISES FACING MANY OF TODAY'S CHALLENGES, IN PARTICULAR DIGITAL TRANSFORMATION. IT PROVIDES A BLUEPRINT FOR IT MANAGEMENT, ENABLING INSIGHT FOR CONTINUOUS IMPROVEMENT AND BRIDGING THE GAP BETWEEN THE EXISTING IT LANDSCAPE AND THE MODERN IT IN THE TRANSFORMING DIGITAL ENTERPRISE.